

## MESSAGE FROM THE GENERAL MANAGER

Sawasdee krub and welcome to Conrad Koh Samui!

We trust that you will enjoy a delightful and memorable stay with us. Our team is dedicated to offer the most luxurious level of personalized service.

We invite you to immerse yourself in the local Thai culture whilst relaxing in our contemporary and stylish settings. From our unique dining options, our luxurious spa treatments and our scenic boat trips, through to the simple luxury of relaxing by your private pool, our goal is to leave an everlasting impression of the legendary Thai hospitality and a memorable holiday experience that will last a lifetime.

Our resort offers a wide range of amenities, entertainment options, lifestyle activities and world-class dining experiences delighting you during your stay. Should this volume not furnish any information that you seek, please liaise with any one of our team members or contact Conrad Service and we will find the answer for you.

We appreciate you staying with us and allowing the opportunity to be of service to you during your holiday in one of the finest resort destinations in the world.

Sincerely yours,

A stylized, handwritten signature in black ink, appearing to read 'Marco Araujo'.

Marco Araujo  
General Manager

## KOH SAMUI HISTORY

Koh Samui island is the Kingdom of Thailand's third largest island, with an area of 228.7 square kilometres. It is circular in shape and about 15 kilometres in diameter in most places. It is located about 700 kilometres south of Thailand's capital, Bangkok and approximately 80 kilometres from the eastern coastline of southern Thailand, in the Gulf of Thailand.



Koh Samui has a fairly typical tropical climate. There are a multitude of beaches on Koh Samui, many of which feature coral reefs however the interior is very hilly or mountainous, with some of these high places extending to heights of over 600 meters.

There are seven or important streams which flow from the mountains to the ocean. Many smaller islands – almost one hundred – surround Koh Samui.

Today, it is dependent on tourism for the overwhelming bulk of its revenue, but is somewhat famous for another source of income – coconuts. It is estimated that there are over three million coconut trees on the island. Koh Samui first appears in written history as “Pulo Cornam”, a location on 17th century Ming Dynasty maps. It is believed that the island

was not inhabited until 1,200 to 1,500 years ago. Immigrants from Hunan in China settled in the northern part of the island and grew coconuts, and Muslim fishermen from what is now Malaysia settled in the southern and eastern parts.

In the 17th and 18th centuries, it came under the control of Nakhon Si Thammarat, the major power in southern Thailand at the time, and in the later part of the 18th century, under the control of the Thais or Siamese from Bangkok.

For practical purposes, however, there wasn't really very much to control. The islanders lived in small, self sustaining and self governing villages, largely isolated from the larger world and even from other villages on the island.



Journeys which today take only a matter of minutes used to take several hours. It wasn't until the 1960's that the island had any roads at all to speak of, and these were dirt roads. Development was discussed but very little was done until this time.

In 1967, the **"Island Leader"**, Khun Dilok Suthiklom, made a decision to develop the island, and asked the authorities in Bangkok for assistance. About this time, construction of what came to be known as the **"Ring Road"**, a road running along the coastlands and encircling Koh Samui began.

It was a difficult project involving, in several places, excavation through solid rock and required extensive use of both manpower and sophisticated machinery, which was difficult to transport to

a remote island. Even when the excavations were complete and the dirt road was established, it took additional time to pave the road. The 51 kilometre road was completed in 1973.

The beginnings of the tourism industry on Koh Samui are traced to about the time the ring road was completed. The popular story is that two tourists visited a friend living on the island in 1971, being so impressed with the natural beauty of the island, began telling anyone and everyone who would listen about it.

Tourism became a source of revenue in the latter 1970's but did not become a **"Monster"** industry until the late 1980's and early 1990's. This was due to the efforts of the Tourism Authority of Thailand, and to the completion of the island's first and only airport built in the northeast corner of the island, near most of what have become the major tourist beaches.

Previous to the construction of the airport, almost all tourists had to come to the island by ferry boat from the Thai mainland through the port town of Nathon, located on the west coast of the island toward the northern corner, and then travel to the northeast and east coasts.

## ENVIRONMENTAL & SOCIAL SUSTAINABILITY POLICY

Conrad Koh Samui is a luxury resort located on the southwest tip of Koh Samui. The resort offers a wide range of services including accommodation, conference facilities, spa and fitness centre with its fully equipped gym.

Conrad Koh Samui's vision recognizes the importance of developing a sustainable environment for our guests, the local community and our team members. As a member of Hilton Worldwide Family, Conrad Hotels & Resorts "Lightstay" program is the basis to support our mission and vision and the long term sustainability of the travel and tourism industry.

Conrad Koh Samui is committed to complying with relevant international and local environmental public and occupational health and safety, hygiene and employment legislation and other requirements. Performance based objectives are set annually to achieve Lightstay goals related to sustainable travel and tourism, including those related to the impact of potable water consumption and the generation of solid waste. We are committed to continually improving our environmental sustainability and benchmarking indicators.

Our environmental and social sustainability policy is communicated to our team members, suppliers and guests and made available on request to the local community. We also actively involve local community, team members and guests in our environmental programs.

Conrad Koh Samui is a leader in sustainable practices within the magical island. Iris Farm is an eco-conscious program dedicated to preserving the environment and supporting a sustainable approach in every aspect of the resort's operations, from farm-to-table to farm-to-wellness, that extends the importance of sustainable communities.



Our policy is to support the local community through direct and indirect employment, and purchase local products where possible.

The Conrad Koh Samui Management and Environmental Committee are dedicated to the policy and will review it annually.

<http://cr.hiltonworldwide.com/>



## SERVICES

### ADAPTORS

Electrical adaptors are available. Press the Conrad Service button on your telephone for assistance.

### AIR-CONDITIONING

The room temperature within your villa can be individually adjusted through the control located near the entrance. Simply select the desired temperature. To maintain the desired temperature, please kindly be advised to keep the door closed at all time.

### ANIMALS & PETS

Only animals that are admitted are medically certified service animals. Subject to management approval.

### AUTOMATED TELLER MACHINE

The nearest ATM is located 2.7 km away next to 7-Eleven.

### AUDIO-VISUAL SERVICES

Please press the Conrad Service button on your telephone.

### BABY SITTING

In-villa babysitting service is available. Kindly notify us at least three hours in advance by contacting our Conrad Service. Press the Conrad Service button on your telephone.

### BAGGAGE SERVICE

Press the Conrad Service on your telephone for assistance.

### SILAPA ART GALLERY BOUTIQUE SHOP

SILAPA Art Gallery & Boutique Shop, located next to Botanikka Café, Discover Koh Samui's cultural tapestry with Conrad Art Encounters at SILAPA, our art gallery and boutique. Delve into "Jewels of the Isle," a collection showcasing the talents of local artists and artisans from Thailand.

### BUGGY SERVICE

Please contact Conrad Service if you require buggy service around the Resort. It requires 10 to 15 minutes.

|                                      |  |
|--------------------------------------|--|
| CHECK-OUT                            | Time Check-out time is at 12 noon. If you require a late check-out, please press the Conrad Service button on your telephone. It is subject to availability, surcharge may apply.                                      |
| CHURCH DIRECTORY & PLACES OF WORSHIP | Press the Conrad Service button on your telephone for assistance.  |
| CONCIERGE                            | Our Concierge team is ready to assist you with your social, business and limousine arrangements. Press the Conrad Service button on your telephone for assistance.   |
| CONRAD SERVICE                       | Simply press the Conrad Service button on the telephone for any request you may have.  |
| CREDIT CARDS                         | Accepted credit cards: American Express, JCB, Master Card, Visa, Alipay and Wechat pay. Should you wish to make other credit arrangements, contact the Concierge or press the Conrad Service button on your telephone. |
| CURRENCY EXCHANGE                    | Provided at the Concierge. Press the Conrad Service button on your telephone for more information  |
| DOCTOR & DENTIST                     | For medical assistance, press the Conrad Service button on your telephone.   |
| DRINKING WATER                       | Complimentary bottled drinking water is available in the villa. Water from the tap is not potable.   |
| EMERGENCY                            | Press the Emergency button on your telephone or Dial 0.  |
| ENGINEERING                          | For any technical assistance in your room, press the Conrad Service button on the telephone.   |

|                             |  |
|-----------------------------|--|
| EXPRESS CHECK OUT           | We can arrange for your bill to be delivered to your room the night before your check out. Press the Conrad Service button on your telephone for assistance.   |
| FLASHLIGHT                  | Available in the walk-in wardrobe.   |
| FOREIGN LANGUAGE ASSISTANCE | Press the Conrad Service button on your telephone for more information.  |
| GUEST LOCATOR SERVICE       | Press the Conrad Service button on your telephone.   |
| GUEST REGISTRATION          | According to Government regulations, all guests are required to register with the Resort.  |
| HOTEL OPERATOR              | For assistance on local or international connections, press the Conrad Service button on your telephone.   |
| HOUSEKEEPING SUPPLIES       | Housekeeping will provide special guest room amenities. Bed board, foam pillow, extra blankets and baby cribs among others are available upon request. Press the Conrad Service button on your telephone for assistance.                 |
| IN-ROOM DINING              | Savor private dining in the comfort of your own villa from 6:00 AM till late, complemented by stunning ocean views, for a truly intimate experience. From light snacks that are available from our mini-bar to curated culinary journey. |
| INTERNET                    | Wifi internet access is available in the villas and the public areas.  |
| JOGGING                     | An outdoor jogging track is available on the resort.   |
| KEY CARDS                   | Key cards are re-programmed with every new guest's stay. Please retain it until check-out. If your key card is misplaced, please contact Conrad Service and a new key card will be issued.   |

## LAUNDRY & DRY-CLEANING

Same-day service is available if items are received by 9:00. Two-hour pressing is available 24 hours. Laundry bags are in the wardrobe closet. For pick up or other request, press the Conrad Service button on your telephone.

## LIMOUSINE

24-hour limousine service is available. Press the Conrad Service button on the telephone for assistance.

## LOST & FOUND

Press the Conrad Service button on your telephone.

## MASSAGE

Professional massage therapy is available at Conrad Spa. Please press the Conrad Service button for information.

## MEDICAL SERVICES

Doctors are on-call and near by hospitals are available 24-hours. Press the Conrad Service button on your telephone for assistance.

## MESSAGE

We provide a voice mail service. To retrieve your message, press the message button.

## PARKING

Limited outdoor parking is complimentary for hotel guests. Valet Service is available all time.

## POSTAGE STAMPS

Available from the Concierge.

## RELIGIOUS SERVICES

Many faiths are represented locally. Please contact Conrad Service for service schedules and locations. A Bible is available in the drawer next to the bed. Praying mat and compass are available upon request.

## SAFETY

For your safety, familiarize yourself with the floor plan which can be found behind your room door. The emergency procedures are explained in this directory.

## SAFE DEPOSIT BOXES

A complimentary personal safe is located in the closet. Conrad Koh Samui cannot be held responsible for valuables left unattended in your room. Large safe deposit boxes are available at the Concierge.

## SECURITY

For added security, use the safety latch and porthole in your room. Please familiarize yourself with the security procedures in this directory.

## SERVICE CHARGE

10% service charge and applicable local government taxes are added to your account for accommodation and other services. Further tipping is at your discretion.

## SHOE SHINE

Complimentary service. Press the Conrad Service button on your telephone.

## SMOKE DETECTORS

For your safety, smoke detectors are located in every room, restaurants and public areas.

## SPA

Conrad Spa offers a range of massage and beauty treatments. Open daily from 10:00 to 22:00. Press the Conrad Service button on your telephone for further information.

## SWIMMING POOL

The swimming pool opens daily from sunrise to sunset. Towels are available at the pool area.

## TIPPING

Gratuities are not expected. A 10% service charge is generally applied to all prices in the Resort.

## TRANSPORTATION

Limousine Service is available at the Resort. Press the Conrad Services button on the telephone for assistance.

## VOLTAGE

All outlets are 220V/50 cycles.  
In the bathroom, a 240/110V shaver outlet is provided on the vanity counter.

## WAKE-UP CALLS

Press the wake-up call or Conrad Service button on your telephone.

## WILDLIFE

Do not attempt to handle any local wildlife you may encounter on the island. For assistance contact Conrad Service.

## WRAPPING & POSTING

Press the Conrad Service button on the telephone for assistance.

## YOGA MAT

Available upon request. Press the Conrad Service button on your telephone.

## YOUNGER GUESTS

Press the Conrad Service button on your telephone for special infant amenities. For information on activities for children and the Turtle Club, press the Conrad Service button on the telephone.

## TELEPHONE

| Country/Region Name | Code | Baht/Minute |
|---------------------|------|-------------|
| AFGHANISTAN         | 93   | 150         |
| ALASKA              | 1907 | 150         |
| ALBANIA             | 355  | 150         |
| ALGERIA             | 213  | 150         |
| ALGERIA             | 214  | 150         |
| ALGERIA             | 215  | 150         |
| ANDORRA             | 376  | 150         |
| ANGOLA              | 244  | 150         |
| ANGLILIA            | 1264 | 150         |
| ANTIGUA             | 1268 | 150         |
| ARGENTINA           | 54   | 150         |
| ARMENIA             | 374  | 150         |
| ARUBA               | 297  | 150         |
| ASCENSION           | 247  | 150         |
| ATLANTIC OCEAN      | 871  | 439         |
| ATLANTIC OCEAN      | 872  | 439         |
| ATLANTIC OCEAN      | 873  | 439         |
| ATLANTIC OCEAN      | 874  | 439         |
| AUSTRALIA           | 61   | 150         |
| AZERBAIJAN          | 672  | 150         |
| BAHAMAS             | 22   | 150         |
| BAHRAIN             | 973  | 150         |
| BANGLADESH          | 880  | 150         |
| BARBADOS            | 1246 | 150         |
| BELARUS             | 375  | 150         |
| BELGIUM             | 32   | 150         |
| BELIZE              | 50   | 150         |
| BENIN               | 229  | 150         |
| BERMUDA             | 44   | 150         |
| BUTAN               | 975  | 150         |
| BOLIVIA             | 591  | 150         |
| BOSNIA              | 387  | 150         |



| Country/Region Name    | Code | Baht/Minute |
|------------------------|------|-------------|
| BOTSWANA               | 267  | 150         |
| BRAZIL                 | 55   | 150         |
| BRITISH VIRGIN ISLANDS | 284  | 150         |
| BRUNEI                 | 673  | 150         |
| BULGARIA               | 359  | 150         |
| BURKINA FASO           | 226  | 150         |
| BURUNDI                | 257  | 150         |
| CAMBODIA               | 855  | 150         |
| CAMEROON               | 237  | 150         |
| CAPE VERDE             | 238  | 150         |
| CAYMAN ISLANDS         | 1345 | 150         |
| CENTRAL AFRICA         | 236  | 150         |
| CHAD                   | 235  | 150         |
| CHILE                  | 56   | 150         |
| CHINA                  | 86   | 150         |
| COMOROS ISLANDS        | 269  | 150         |
| CONGO                  | 242  | 150         |
| CONGO                  | 243  | 150         |
| COOK ISLANDS           | 382  | 150         |
| COSTA RICA             | 506  | 150         |
| CROATIA                | 385  | 150         |
| CUBA                   | 53   | 150         |
| CYPRUS                 | 357  | 150         |
| CZECH REPUBLIC         | 42   | 150         |
| DENMARK                | 45   | 150         |
| DIEGO GARCIA           | 246  | 150         |
| DJIBOUTI               | 253  | 150         |
| DOMINICA               | 1767 | 150         |
| DOMINICAN REPUBLIC     | 1809 | 150         |
| ECUADOR                | 593  | 150         |
| EGYPT                  | 20   | 150         |
| EL SALVADOR            | 503  | 150         |
| EQUATORIAL GUINEA      | 240  | 150         |

| Country/Region Name | Code | Baht Minute |
|---------------------|------|-------------|
| ERITREA             | 291  | 150         |
| ESTONIA             | 372  | 150         |
| ETHIOPIA            | 251  | 150         |
| FALKLAND ISLANDS    | 500  | 150         |
| FAROE ISLANDS       | 298  | 150         |
| FIJI                | 679  | 150         |
| FINLAND             | 358  | 150         |
| FRANCE              | 33   | 150         |
| FRENCH GUYANA       | 594  | 150         |
| FRENCH POLYNESIA    | 689  | 150         |
| MICRONESIA          | 691  | 150         |
| GABON               | 241  | 150         |
| GAMBIA              | 220  | 150         |
| GEORGIA             | 995  | 150         |
| GERMANY             | 49   | 150         |
| GHANA               | 233  | 150         |
| GIBRALTAR           | 350  | 150         |
| GREECE              | 30   | 150         |
| GREENLAND           | 299  | 150         |
| GRENADA             | 1473 | 150         |
| GUAM                | 1671 | 150         |
| GUATEMALA           | 502  | 150         |
| GUINEA BISSAU       | 245  | 150         |
| GUINEA              | 224  | 150         |
| GUYANA              | 592  | 150         |
| HAITI               | 509  | 150         |
| HAWAII              | 1808 | 150         |
| HOLLAND             | 31   | 150         |
| HONDURAS            | 504  | 150         |
| HONG KONG           | 852  | 150         |
| HUNGARY             | 36   | 150         |
| ICELAND             | 354  | 150         |
| INDIA               | 91   | 150         |

| Country/Region Name | Code | Baht/Minute |
|---------------------|------|-------------|
| INDONESIA           | 62   | 150         |
| IRAN                | 98   | 150         |
| IRAQ                | 964  | 150         |
| IRELAND             | 353  | 150         |
| ISRAEL              | 972  | 150         |
| ITALY               | 39   | 150         |
| IVORY COAST         | 225  | 150         |
| JAMAICA             | 1876 | 150         |
| JAPAN               | 81   | 150         |
| JORDAN              | 962  | 150         |
| KAZAKHSTAN          | 7    | 150         |
| KENYA               | 254  | 150         |
| KIRIBATI            | 686  | 150         |
| KOREA               | 82   | 150         |
| KOREA DEM. REP. OF  | 850  | 150         |
| KUWAIT              | 965  | 150         |
| KYRGYZSTAN          | 996  | 150         |
| LAOS                | 856  | 150         |
| LATVIA              | 371  | 150         |
| LEBANON             | 961  | 150         |
| LESOTHO             | 266  | 150         |
| LIBERIA             | 231  | 150         |
| LIBYA               | 218  | 150         |
| LIECHTENS1LIN       | 423  | 150         |
| LITHUANIA           | 370  | 150         |
| LUXEMBOURG          | 352  | 150         |
| MACAU               | 853  | 150         |
| MACEDONIA           | 89   | 150         |
| MADAGASCAR          | 261  | 150         |
| MALAWI              | 265  | 150         |
| MALAYSIA            | 60   | 150         |
| MALDIVES            | 960  | 150         |
| MALI                | 223  | 150         |

| Country/Region Name  | Code | Baht/Minute |
|----------------------|------|-------------|
| MALTA                | 356  | 150         |
| MARSHALL ISLAND      | 92   | 150         |
| MARTINIQUE           | 96   | 150         |
| MAURITANIA           | 222  | 150         |
| MAURITIUS            | 230  | 150         |
| MEXICO               | 52   | 150         |
| MOLDOVA              | 373  | 150         |
| MONACO               | 377  | 150         |
| MONGOLIA             | 976  | 150         |
| MONTSERRAT           | 1664 | 150         |
| MOROCCO              | 210  | 150         |
| MOROCCO              | 211  | 150         |
| MOROCCO              | 212  | 150         |
| MOZAMBIQUE           | 258  | 150         |
| MYANMAR              | 95   | 150         |
| NAMIBIA              | 264  | 150         |
| NAURU                | 674  | 150         |
| NEPAL                | 977  | 150         |
| NETHERLANDS ANTILLES | 599  | 150         |
| NEW CALEDONIA        | 687  | 150         |
| NEW ZEALAND          | 64   | 150         |
| NICARAGUA            | 505  | 150         |
| NIGER                | 227  | 150         |
| NIGERIA              | 234  | 150         |
| NIUE                 | 683  | 150         |
| NORWAY               | 47   | 150         |
| OMAN                 | 968  | 150         |
| PAKISTAN             | 92   | 150         |
| PALAU                | 680  | 150         |
| PALESTINE            | 970  | 150         |
| PANAMA               | 507  | 150         |
| PAPUA NEW GUINEA     | 675  | 150         |
| PARAGUAY             | 595  | 150         |

| Country/Region Name | Code | Baht/Minute |
|---------------------|------|-------------|
| PERU                | 51   | 150         |
| PHILIPPINES         | 63   | 150         |
| POLAND              | 48   | 150         |
| PORTUGAL            | 351  | 150         |
| PUERTO RICO         | 1787 | 150         |
| QATAR               | 974  | 150         |
| REUNION ISLAND      | 262  | 150         |
| RWANDA              | 250  | 150         |
| SAIPAN              | 1670 | 150         |
| SAIPAN IS.          | 670  | 150         |
| SAMOA (USA)         | 684  | 150         |
| SAN MARINO          | 378  | 150         |
| SAOTOME             | 239  | 150         |
| SAUDI ARABIA        | 966  | 150         |
| SENEGAL             | 221  | 150         |
| SEYCHELLES          | 248  | 150         |
| SIERRA LEONE        | 232  | 150         |
| SINGAPORE           | 65   | 150         |
| SLOVAK REPUBLIC     | 421  | 150         |
| SLOVENIA            | 36   | 150         |
| SOLOMON ISLANDS     | 677  | 150         |
| SOMALIA             | 252  | 150         |
| SOUTH AFRICA        | 27   | 150         |
| SPAIN               | 34   | 150         |
| SRI LANKA           | 94   | 150         |
| ST.CHRISTOPHER      | 1869 | 150         |
| ST.HELENA           | 290  | 150         |
| ST.LUCIA            | 1758 | 150         |
| ST.PIERRE           | 508  | 150         |
| ST.VINCENT          | 1784 | 150         |
| SUDAN               | 249  | 150         |
| SURINAME            | 597  | 150         |
| SWAZILAND           | 268  | 150         |

| Country/Region Name | Code | Baht/Minute |
|---------------------|------|-------------|
| SWEDEN              | 46   | 150         |
| SWITZERLAND         | 41   | 150         |
| SYRIA               | 963  | 150         |
| TAIWAN              | 886  | 150         |
| TAJIKISTAN          | 992  | 150         |
| TANZANIA            | 255  | 150         |
| TONGA               | 228  | 150         |
| TOKELAU             | 690  | 150         |
| TOGO                | 676  | 150         |
| TRINIDAD            | 1868 | 150         |
| TUNISIA             | 216  | 150         |
| TUNISIA             | 217  | 150         |
| TURKEY              | 90   | 150         |
| TURKMENISTAN        | 993  | 150         |
| TURKS & CAICOS      | 1649 | 150         |
| TUVALU              | 688  | 150         |
| U.S. VIRGIN ISLANDS | 1284 | 150         |
| UAE                 | 971  | 150         |
| UGANDA              | 256  | 150         |
| UKRAINE             | 380  | 150         |
| UNITED KINGDOM      | 44   | 150         |
| URUGUAY             | 598  | 150         |
| USA/CANADA          | 1    | 150         |
| UZBEKISTAN          | 998  | 150         |
| VANUATU             | 678  | 150         |
| VENEZUELA           | 58   | 150         |
| VIETNAM             | 84   | 150         |
| WALLIS & FUTUNA     | 681  | 150         |
| WESTERN SAMOA       | 685  | 150         |
| YEMEN               | 967  | 150         |
| YUGOSLAVIA          | 381  | 150         |
| ZAMBIA              | 260  | 150         |
| ZIMBABWE            | 263  | 150         |

| Country/Region Name          | Code | Baht/Minute |
|------------------------------|------|-------------|
| LOCAL CALL                   | 07   | 11/call     |
| THAILAND YELLOW PAGES        | 1188 | 30          |
| THAILAND TELEPHONE DIRECTORY | 133  | 15/mm       |
| MOBILE PHONE                 | 081  | 30          |
| MOBILE PHONE                 | 083  | 30          |
| MOBILE PHONE                 | 084  | 30          |
| MOBILE PHONE                 | 085  | 30          |
| MOBILE PHONE                 | 086  | 30          |
| MOBILE PHONE                 | 087  | 30          |
| MOBILE PHONE                 | 089  | 30          |
| TOLL FREE NUMBER             | 800  | 110/call    |
| AT&T                         | 999  | 110/call    |
| COLLECT CALL                 | 0    | 110/call    |



## TRANSPORT

### RESORT LIMOUSINE

The Conrad Limousine Service is available on a 24 hour basis with convenient pick up and drop off at the Resort Arrival area. A variety of luxury vehicles are available to suit your needs and all limousine drivers have undergone an extensive training program which allows Conrad Koh Samui to offer guaranteed customer satisfaction. Our Concierge Department works in conjunction with all limousine drivers to ensure that guests are taken by the fastest possible route while minimizing any possibility of misunderstandings in regard to the location requested.

A minimum time period of three hours will apply when a limousine is rented on an hourly basis within Koh Samui – limousines are not available for rent outside of Koh Samui.

# SAFETY

## FOR YOUR SAFETY

We would like to offer the following suggestions for your safety in the unlikely event of an emergency. Please review the location of exits, alarms and fire equipment around your villa soon after check-in. A copy of the floor plan and the location of your villa is shown on the emergency exit plan displayed on the inside of the room-entrance door.

## IN CASE OF FIRE

- Stay low in smoked-filled areas.
- Remain calm.
- Call the Emergency Services by pressing the Emergency Button on your telephone.
- Leave the villa and close the door.
- Go to the nearest avenue and walk to the nearest gathering point.
- **If the Fire is Outside Your Room**
- You may want to stay in the safety of your villa to await instructions from the Hotel Management.
- Press the Emergency button on your telephone to let the Hotel Management know your location.
- **If You Decide to Leave Your Room**
- Call Emergency Services by pressing the Emergency Button on your telephone.
- Leave the villa and close the door.
- Do not use the elevators.
- Go to the nearest avenue and walk to the nearest gathering point.
- **If the Door is Hot**
- Stay in your villa and keep the door shut.
- Turn off the air-conditioner.
- Fill the bathtub with water so that you have a water supply.
- Place wet towels along the bottom of the door and over any vent where there is smoke.
- Stay low, below any smoke in the villa.
- Stay calm.

## **VALUABLES**

For your protection and convenience, we provide a safe in the walk-in wardrobe. The Resort cannot be held responsible for any loss or damages to the property of its guests.

## **PRIVACY**

When you do not wish to be disturbed, turn on the "Do Not Disturb" light and double lock your door. A safety latch to prevent entry to your room and a door-view port are also provided.

## **FIRE SAFETY**

Conrad Koh Samui has one of the most advanced fire and life safety systems available. The computerized system includes smoke detectors, an extensive monitoring network and an evacuation program that has been developed by professionals.

## **GUEST KEY CARDS**

Your key card is programmed especially for you upon your arrival. Because your key card does not indicate your room number, please carry it with you until your departure. If you misplace your card, or need an additional one, please contact the Concierge.

## **OCEAN & SWIMMING**

Strong currents exist around the house reef - we recommend extreme caution is exercised in this area. No lifeguards are on duty.

## **EMERGENCY**

Please contact the Manager on Duty via the Emergency or Conrad Service button on your telephone

## **DRONES**

Due to safety and privacy concerns, Conrad Koh Samui prohibits the operation or use on or above Resort property of unmanned aerial systems, or drones, by the general public - including recreational users and hobbyists - without the prior written authorization from Conrad Koh Samui. This prohibition includes drones used for filming or videotaping, as well as any drone use by media or journalists operating above or within the resort boundaries. Please contact the Manager on Duty and press the Conrad Service button on your telephone for further information.

## **POOL INFLATABLES**

For your safety, pool inflatables are not allowed in the resort's main infinity pool and in the infinity pool at your villa.

## DINING



### JAHN

Taste Thai Flavors at its best while enjoying the stellar ambience and view at Jahn, the Global Winner of the World Luxury Restaurant Awards 2016 - 2019. Expert chefs use a blend of modern techniques and freshness local ingredients to create memorable signature dishes.

Open Daily: 17:00-23:00



### ZEST

Indulge in a leisurely all-day dining experience with both indoor and outdoor seating that offers breathtaking views of the Gulf of Thailand. Begin your day with a variety of international breakfast options, then transition to an authentic Thai lunch bursting with flavor. As evening falls, Zest becomes the resort's centerpiece, showcasing creative drinks and authentic local Thai dishes.

Open Daily: Breakfast 7:00-10:30 | Dinner 17:00-23:00



### AZURE BAR AND GRILL

Dive, drink or dine, enjoy a pool-side retreat that makes a perfect location for casual meals and cocktails at all hours of the day.

Open Daily: 11:00-22:00



## THE CELLAR

The Cellar is Conrad Koh Samui's premier private wine cellar. Featuring over 1,500 vintages, it is ideal for intimate gatherings, unique celebrations and interactive wine tasting evenings.

For reservations contact Conrad Service.



## KO LOUNGE

Incredible views of the Gulf of Thailand, combined with contemporary Thai-inspired design, create an ideal setting for sunset cocktails and comfortable snacks.

Open Daily: 15:00-Till late



## PRIVATE IN-VILLA BBQ

Watch as a personal chef and retinue of servers deftly prepare your dining choices 'In-Villa' to ensure the utmost freshness.

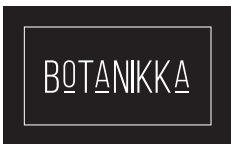
For reservations contact Conrad Service.



## DESTINATION DINING

A unique, exclusive and romantic luxury dining experience at the beach will steal itself into your soul with a plethora of uniquely blended elements.

For reservations contact Conrad Service.



## BOTANIKKA

The Chef's garden. Please visit us at Botanikka. Khun Emmy, our host, is looking forward to welcoming you.

Open Daily: 9:00-18:00

## ACTIVITIES

A wide variety of activities are available in and around Koh Samui.

Suggested itineraries are;

### ANGTHONG NATIONAL MARINE PARK

Ang Thong National Marine Park is a fascinating archipelago of 42 or so islands northwest of Koh Samui.

Most of the islands are close to each other making a breathtaking panorama sailing around the park. All the islands are of different sizes and shapes. Most of them are covered with tropical forests and named after their distinguishing geography, a kind of descriptive appellation, such as **'Sleeping Cow Island'** and **'Three Pillars Island'**.

Angthong, translates as 'golden bowl', occupies almost 250 sq. km. and includes 50 sq. km. of limestone islands and karsts topography which rise from the sea as dramatic rock cliffs and bizarre rock formations. Caves, hidden lagoons and white sand beaches are there to be explored and snorkeling among the shallow coral gardens makes a popular and fascinating day trip.

### DIVING

We partner with one of the top-rated dive companies on Koh Samui. The Gulf of Thailand has several world class diving locations that attract manta rays, turtles, dolphins and whale sharks. For further information contact Conrad Service.

### CRUISES

Private boat charters are available with pick-up from the nearest jetty. For detailed information on suggested itineraries and excursions please contact the Concierge.

### EXCURSIONS

Tours and excursions may be booked at the Concierge.

### CONRAD KARAOKE

Sing your heart out with friends and family in our Karaoke room, featuring a retro interior and top-of-the-line audio-visual equipment.

## ACTIVITIES

### COFFEE ROASTING WORKSHOP

Explore the art of coffee roasting at Botanikka, using locally sourced beans from Northern Thailand.

### COFFEE MASTER WORKSHOP

Join us at Botanikka for a coffee master workshop, perfect for enthusiasts looking to master the skills that enhance every cup.

### TEA SENSORY WORKSHOP

A unique tea blending experience where you can compose your own personalized tea concoctions.

### EXCURSIONS

Tours and excursions may be booked at the Concierge.

### CONRAD KARAOKE

Sing your heart out with friends and family in our Karaoke room, featuring a retro interior and top-of-the-line audio-visual equipment.

### IRIS FARM TOUR

Discover Iris Farm, our 8,000 sqm organic farm, fueling 70% of our restaurant and bar offerings with fresh, farm-to-plate produce.

### THAI COOKING CLASS

Embark on an exquisite culinary journey with a 2-course Thai Cooking Class led by our master chefs.

### JETSKI

Experience exhilarating jetski rides and explore the scenic views.

### LONGTAIL BOAT TRIP

Discover Koh Madsum and Koh Tan via longtail boat.

### BANANA BOAT

Thrill on the waves with our banana boat rides.

### THAI HERBAL COMPRESS

Experience our farm-to-wellnes workshop at the Spa, crafting Thai Herbal Compress with organic Iris farm ingredients and discover its ancient healing benefits.

### THAI INHALER

Explore the art of aromatherapy and create a traditional Thai inhaler using a refreshing blend of medicinal plants and essential oils.

### KOMBUCHA MAKING WORKSHOP

Learn how to make our signature homemade Kombucha at Botanikka.



**RESORT MAP**

Resort's promenade




Beach

Arrival Lobby

**LEGEND**

The map shows a resort layout with buildings numbered 1 through 26. The buildings are arranged in a curved pattern along a promenade. The map includes a beach area, a promenade, and an arrival lobby. The legend is located at the bottom right.

**LEGEND**

- |   |                            |   |  |   |
|---|----------------------------|---|--|---|
|  | Tropical Island Pool Villa |  | Conrad Royal Suite   | <br><b>Iris Farm</b><br>200m away |
|  | Sunset Pool Villa          |  | 2 Bedroom Ocean View Pool Villa  |   |
|  | Ocean View Pool Villa      |  | 2 Bedroom Family Ocean View Pool Villa   |   |
|  | Premium Ocean Pool Villa   |  | 2 Bedroom Panoramic Ocean View Pool Villa  |   |
|  | Five Islands Pool Villa    |  | 3 Bedroom Ocean View Pool Villa  |   |
|  | Infinitive Pool Villa      |  | Presidential Pool Villa  |   |
|   |                            |   |  |   |





**Track 1: Vertical Jogging**  
Arrival lobby-Villa Talay  
Distance: 250m.

**Track 2: Lanscape Jogging**  
Along the resort's promenade  
Distance: 300m.



**CONRAD**  
KOH SAMUI

# CONRAD SPA

KOH SAMUI

Situated in the corner of the resort high above a 300-degree panoramic view of the ocean, Conrad Spa is a hideaway from the daily distractions of modern life and a den of tranquility equipped with a range of world-class holistic and contemporary treatments.

Conrad Spa provides a unique pampering and relaxation experience allowing our guests to unwind, escape and fully rejuvenate. Conrad Spa uses a range of internationally recognized products from which the contemporary and traditional treatments will be based.

A selection of services offered includes:

- Signature treatments
- Facial therapies
- Body therapies
- Massage therapies
- Men's treatments
- Bridal services
- Hand and feet therapies

## IN-VILLA TECHNOLOGY

Conrad Koh Samui has partnered with DirectStreams to provide one of the most advanced entertainment and information systems available. Using Apple hardware wireless internet, movies on demand, resort information, television channels and an Apple desktop client are available on your villa television. A wireless keyboard has been provided to enhance the experience.

### INSTRUCTION GUIDE

- At the welcome page, press [ ok ] to enter into system.
- To move cursor to preferred menu, press arrow button.
- To Enter to your preferred menu, press [ ok ] button.
- To back from your selected menu, press [ menu ] button.
- To switch on/off TV, point the remote to TV  
and then press and hold down [ ok ] for 3 seconds

### WATCHING TV

1. From the main page, press the arrow buttons and then press [ ok ] to enter in TV Channel menu.
2. Press arrow button to go to your preferred channel, and then press [ ok ] to watching your TV channel.
  - a. To go back to channel list page, press [ menu ].
  - b. To Volume Up/Down, press speaker button

## WATCHING VIDEO ON DEMAND

\* To watch Video on Demand, you need to have the access code found Your Access Code Menu (4 digit numerical) from the main page.

1. From the main page, press the arrow buttons and then press [ ok ] to enter into Entertainment menu.
2. Press the arrow buttons and [ ok ] to enter into Video On Demand Menu.
3. Press the arrow buttons to choose movie category, then press [ ok ].
4. Select your preferred movie, then press [ ok ] to watch.
5. Enter the access code.
6. To control your movie, press;
  - a. [ > / || ] to play/pause
  - b. [ < ] / [ > ] to rewind/fast forward
  - c. To Volume Up/Down, press [ V+ / V- ]
  - d. To Mute/Un mute, press [ V ]

For detailed instructions, press [ i ] on your remote.